



PRESS RELEASE

PSA HOLDS RE-ORIENTATION ON PHOTO CAPTURING

Date of Release: June 30, 2022

Reference No. 2022-005



On June 28, 2022, PhilSys – Zamboanga del Norte, held a re-orientation on the taking of the front face photo for the National ID. There were fifty (50) operators present, along with fifteen (15) supervisors.

Concerns/complaints about the demographic information and photo quality of the actual ID card had been brought to the attention of the PhilSys Registry Office (wrong spelling & wrong dates). The

management of the PhilSys Registry Office took notice of those tech-savvy millennials who would later vent their frustrations on social media.

In response, the management requested an urgent Webex meeting for all of the Focal Persons and Information Systems Analysts in the Philippines to review the grievances of the registrants and card holders on June 22, 2022. A study was done on how to take pictures properly. Moreover, every step of the process was well emphasized and highlighted.

PhilSys Zamboanga del Norte felt it necessary to relay the discussions mentioned in the virtual meeting to the Registration Center Supervisors and Registration Kit Operators. Consequently, the reorientation was set for last June 28, 2022.

For more up-to-date information, kindly visit the official PhilSys website (<https://psa.gov.ph/philsys>), or you may also follow and like the official PhilSys Facebook page (<https://facebook.com/PSAPhilSysOfficial>).

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